

FOR IMMEDIATE RELEASE:

Effective October 5, 2024, Expeditions will be increasing its ticket prices.

On September 16, 2024, the Public Utilities Commission granted Expeditions the right to increase its passenger fares in all rate categories. In an order filed in Docket No. 2023-0204, the Commission recognized the Maui Wildfires, Expeditions' losses and change in operations to Maalaea Harbor, the reduction in tourism, the loss of alternative forms of income, issues with the financial viability of the ferry services, and the lingering impacts of the COVID epidemic in granting Expeditions' request for the rate increase. It also noted that Expeditions has not increased its fares in over sixteen years, despite dramatically increased costs of operation.

The new passenger rates range from a 50% increase for children and resident seniors (from \$10.00 to \$15.00), to adult fares that range between \$40.00 and \$66.00. Modest changes were also made to baggage fees.

When asked about the changes, President Bill Caldwell said "We have tried to make every operational change possible to keep rates as low as possible for as long as possible, but we cannot fight inflationary increases of over 40% between 2008 and 2023, rising fuel costs, rising vessel repair costs, rising costs of employment, and now, the impact of the Maui Wildfires. We too were devastated by the fires. But we were and remain focused on providing an essential service to the Lanai'i and Maui communities."

On May 12, 2023, Expeditions filed an Application for General Rate Increase under Docket No. 2023-0204. Public hearings set for August of 2023 were cancelled due to the August 8, 2023 Maui Wildfires. In early August of 2024, Expeditions filed an Amended Application for a General Rate Increase utilizing information from its changed structure operating out of Maalaea. The filings are available to the public on the State of Hawaii's Public Utilities

Commission website at <https://puc.hawaii.gov/>.

The Commission has reserved its right to initiate an investigation into the rates based on the expiration of the state of emergency related to the Maui Wildfires, or before the end of March 2028.

The current ferry schedule is:

MONDAY | 6:30am Maalaea – 8:30am Manele / 11:00am Maalaea - 1:00pm Manele / 3:30pm Maalaea – 5:30pm Manele

TUESDAY | 6:30am Maalaea – 8:30am Manele / 11:00am Maalaea - 1:00pm Manele / 3:30pm Maalaea – 5:30pm Manele

WEDNESDAY | 6:30am Maalaea – 8:30am Manele / 11:00am Maalaea - 1:00pm Manele / 3:30pm Maalaea – 5:30pm Manele

THURSDAY | 6:30am Maalaea – 8:30am Manele / 11:00am Maalaea - 1:00pm Manele / 3:30pm Maalaea – 5:30pm Manele

FRIDAY | 6:30am Maalaea – 8:30am Manele / 11:00am Maalaea - 1:00pm Manele / 3:30pm Maalaea – 5:30pm Manele

SATURDAY | 6:30am Maalaea – 8:30am Manele / 11:00am Maalaea - 1:00pm Manele / 3:30pm Maalaea – 5:30pm Manele

SUNDAY | 6:30am Maalaea – 8:30am Manele / 11:00am Maalaea - 1:00pm Manele / 3:30pm Maalaea – 5:30pm Manele

Booklets purchased on or prior to September 23, 2024 will be honored at their purchase price.

For more information concerning the rate increase or schedule sailings, you may contact:

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